



v-email (n. voice mail delivered by email)

Harness the power of the internet

Have you ever wished that you could instantly send a message in your own voice to many people around the country (or around the world) without expensive long distance telephone charges? Does your organization need a better way to give voice mail services and message notification to your telecommuting staff? When out of town, would you rather use your Internet connection to check messages at the office rather than make a lengthy (expensive) long-distance telephone call? If so, v-email from the DuVoice DV2000 is a tool you can use.

V-email is a standard feature on all DV2000 voice mail systems. A v-email message consists of a .wav file attachment to an email message created by the DV2000 voice mail system. The voice mail system sends a .wav copy of some, or all, of the new messages in a voice mailbox to one or more email addresses listed in that mailbox. To hear the v-email message, the email recipient simply plays the .wav file using the multi media feature of his or her PC. No special client software is required to play v-email messages; all you need is the standard sound card and driver found on most PCs. Even after the v-email message is played, the original voice mail message on the DV2000 remains intact- to be archived, forwarded, replied to, or deleted by telephone.

Individual voice mailboxes can be programmed to send ve-mail messages for all messages or for urgent messages only. A mailbox with many email addresses can be created for use as a v-email broadcast delivery box.

VOICE MAIL NOTIFICATION VIE EMAIL

Many cellular telephone and pager providers supply email message notification over their devices. Using these features, v-email gives traveling DV2000 users economical, reliable notification of new voice messages.

BROADCAST MESSAGING

There are times when a written email does not convey the full meaning of a message as well as the spoken word. When this is the case, use ve-mail. You can send a message to a distribution list of mailboxes with email delivery, or

to a special broadcast mailbox with several email addresses, and have your spoken message delivered to the email boxes of your audience. Since the message is delivered over the Internet, no one incurs the expense of a long distance telephone call.

TELECOMMUTERS

Today more workers than ever are spending some or all of their workweek outside of the traditional office. Giving these at-home workers extensions with message waiting lights on traditional telephone systems is often expensive and impractical.

Nonetheless, these workers need the same immediate voice mail delivery and notification – regardless of which office they are in. V-email solves this dilemma. If the worker is using DSL or some other full time Internet connection, new voice messages will appear in their email boxes within minutes of their deposition into the DV2000 voice mailbox. What's more, v-email message recipients can reply via email to v-email messages sent by DV2000 subscribers.

TRAVELERS

Travelers will appreciate the convenience and economy of checking voice mail at the same time they check email messages. Do you have five minutes to catch the flight and 20 voice messages? Using v-email, you can 'grab and go' - loading your v-email messages onto your laptop for later review and response. Using the email program on your pc, you can store categorize ve-mail the same way you do other email.

V-email messages can always be forwarded to other email addresses.

V-EMAIL FEATURES

- Voice mail message waiting notification via email
- Broadcast messaging - send voice mail to others via Internet
- Play voice messages on your PC - no client software required
- Provide off premises voice mail to field personnel - economically
- Save copies of voice mail messages on your own PC

